

# Sebastian Muñoz

(480) 842-9958 | [sr9munoz@gmail.com](mailto:sr9munoz@gmail.com) | Phoenix 85008

## Education

- Arizona State University [BA - Film and Media Editing] (August 2019 - May 2023)
  - 3.22 GPA
  - Dean's List

## Work Experience

- State Farm [Claims Specialist - Total Loss] (Feb 2025 - Apr 2025)
  - Initiated outbound calls to clients to direct them through the total loss process.
  - Provided non-English-speaking clients with translators via 3-way calls to facilitate and hasten the process
  - Carried out investigations to establishments regarding insured vehicle data - including body shops and financial institutions, to guarantee accurate and fair estimates
- Pollack Tempe Cinemas [Manager/Supervisor/Team Member/Graphic Designer] (June 2018 - January 2025)
  - Address guests and team members with respect and care to create a friendly and productive environment.
  - Adapt to the wants and needs of guests with every attention and resource available to make sure the experience is the best it can be.
  - Identify all responsibilities in high traffic environments and assist/direct crew members accordingly .
  - Handle cash registers and transport money during cash drops.
  - Count the safe and cash drawers during close efficiently and accurately.
  - Address shortages in stock and cash with quick problem solving and team communication.
  - Independently designed several icons, posters, and promotional images to improve establishment's functionality and inform guests of upcoming events.
- Orbital XR - VR Startup [Video Editor/Virtual Cinematographer/Graphic Designer] (Jan 23, 2023 - March 30 2024)
  - Quickly learned advanced software to produce content (Unreal Engine 5).
  - Adapted to new virtual tools with haste to shoot videos within a game engine.
  - Swiftly provided graphics and complete videos (shot and edited) on call while maintaining a high quality standard.
- Oakwood Creative Care [Cinematographer/Video Editor]
  - Interpret ideas and form them into comprehensive content and narratives while working in tandem with guests and staff alike.

## Technical Experience and Credentials

- Auto Insurance
  - All-Lines Adjuster License (Florida - Nonres)
  - Issued 2/14/2025
- Point-of-Sales
- Customer/Food Service [6 years]
  - Title IV Arizona Liquor License
  - Food Handlers
- Graphic Design
- Video Editing [8 years]
  - Adobe Premiere Pro and Adobe After Effects